



20 DECEMBER 1997

JAMES GAULT  
SALT CITY RECORDS  
255 EAST 400 SOUTH, SUITE 150  
SALT LAKE CITY, UTAH 84111

DEAR JIM:

I want to let you know how pleased we are with our new White High Density Mobile Storage System, and with the excellent service you have provided us during and after installation. Our order was filled a timely manner and we appreciate your working with us by installing the storage system over a weekend, therefore avoiding any interruption to our business processes.

The benefits we have realized from this Storage System include:

- Better Utilization of Space
- Double the Storage Capacity
- Ease with which the Shelving Units can be moved.

Please feel free to use my name as a reference to future buyers.

Sincerely,

A handwritten signature in cursive script that reads "Carol C. Freestone".

CAROL C. FREESTONE,  
Records Manager

*With You In Mind*

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