

HANSEN CLAIM SERVICE, LLC

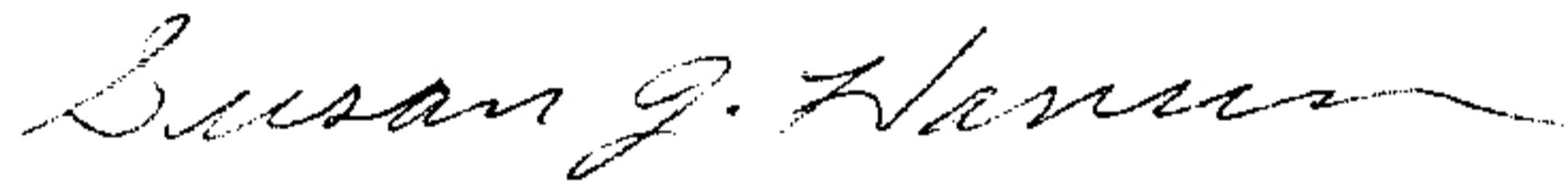
132 East 13065 South, Suite 100
Draper, UT 84020

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E-Mail: hansenclaim@utw.com

Dear Jim Gault,

The track & ramp system works perfectly. We are pleased with the Richard Wilcox system. If you need references, please let us know.

Sincerely,

A handwritten signature in cursive script that reads "Susan J. Hanson". The signature is written in black ink and has a fluid, connected style.

Susan Hanson